



CITIZENS

SPECIALTY HOSPITAL

సిటిజన్స్ స్పెషాలిటీ హాస్పిటల్

AGREEMENT FOR HEALTHCARE SERVICES PROVIDED

To

SENIOR CITIZEN WELFARE ASSOCIATION

By

CITIZENS SPECIALTY HOSPITAL

(A Unit of Artmed Healthcare Private Limited)

SUBJECT: Provision of Healthcare Services to Residents/Dependents of SENIOR CITIZEN WELFARE ASSOCIATION

- A. Citizens Specialty Hospital (A Unit of Artmed Healthcare Private Limited), Nallagandla, Seri-lingampally, Hyderabad, Telangana 500019.

Here by under the scope of this Memorandum of Understanding/Agreement offer.

- B. Senior citizen welfare Association, Huda Trade centre, Hyderabad, Telangana 500019.

SCOPE OF THIS MOU

1. Ambulance/Patient Transit Transport Vehicle:

- A. CITIZENS SPECIALTY HOSPITAL shall respond to any Ambulance-Call request of SENIOR CITIZEN WELFARE ASSOCIATION as a priority call, without putting patient's life at risk and in a reasonable manner, by sending an Advanced Life Saving (ALS) vehicle equipped with all the requisite articles, in the fastest manner possible within 10 km radius from Citizens Hospital
- B. The SENIOR CITIZEN WELFARE ASSOCIATION beneficiaries shall be charged for only the Pharmacy and Consumable items (MRP Items etc.) utilized for his/her care inside the ambulance and that the service shall be complimentary as such in case of emergency need.

2. Emergency Care:

- A. CITIZENS SPECIALTY HOSPITAL agrees to offer emergency care to the SENIOR CITIZEN WELFARE ASSOCIATION Residents as a priority.
- B. The SENIOR CITIZEN WELFARE ASSOCIATION shall be given a single contact number for all types of medical assistance.

3. Health Awareness Talks and Health Camps:

- A. CITIZENS HOSPITAL & SENIOR CITIZEN WELFARE ASSOCIATION Agrees in principle to hold Health Awareness Camps/Talks on regular basis SENIOR CITIZEN WELFARE ASSOCIATION Campus with information being shared about the program details 2 Weeks in advance.

4. Beneficiary Patient Treatment for SENIOR CITIZEN WELFARE ASSOCIATION:

- A. CITIZENS SPECIALTY HOSPITAL will be termed as "Preferred Health Partner of the SENIOR CITIZEN WELFARE ASSOCIATION" and marketed to SENIOR CITIZEN WELFARE ASSOCIATION Beneficiaries in that manner.

A unit of: **ARTMED HEALTHCARE PRIVATE LIMITED**

Formerly unit of: **Cyberabad Citizens Health Services Pvt. Ltd.** (CIN: U85110TG2008PTC058679)

Regd. Office: Door No. 1-100/1/CCH, Nallagandla Village, Serilingampally, Hyderabad-500019, Telangana

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(CIN: U74999TG2016PTC110459)

B. CITIZENS SPECIALTY HOSPITAL shall treat SENIOR CITIZEN WELFARE ASSOCIATION Beneficiaries as priority patients (equivalent to patients with prior appointment) for Outpatient Services as well as In Patient Services and shall provide SENIOR CITIZEN WELFARE ASSOCIATION beneficiaries access to specialties available at the hospitals on that date, with the following privilege discounts:

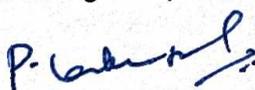
- 20% Discount on OP Consultations (Except Dental, Opthal and Derma Departments)
- 15% Discount on OP Lab Investigations
- 15% Discount Radiology Investigations
- 5% Discount on In-Patient Excluding MRP items such as ,but not limited to Pharmacy Items, Consumables, Stents, Implants, etc.(not applicable for Insurance Patients)
- 5% Discount on NME's for In-Patient Maximum upto Rs.5000/- for insurance mode of Payment
- Free Ambulance Pick-Up in case of any emergency within 10Kms Radius from Hospital.

C. In order to avail the above discount residents should carry valid ID proof that confirms their present address

5. MOU Validity:

This agreement shall be valid for 03 Years/Auto renew from the effective date of the agreement i.e., 25/11/2025. However, both parties can terminate the MOU by giving at least 02 months' notice in advance in this regard.

We assure you the Best of our Services. In case of any difficulty/clarification please feel free to contact
SPOC: Srisailam.Ramagalla Ph: 09290770629, Email: srisailamr1@citizenshospitals.com

This is a formal agreement of Empanelment of SENIOR CITIZEN WELFARE ASSOCIATION Residents and their beneficiaries and Citizens Specialty Hospital for medical services.	
CITIZENS SPECIALTY HOSPITAL	SENIOR CITIZEN WELFARE ASSOCIATION
Name: Dr.Anusha Patimalla	Name: <u>Dr. A. JAYANTH KUMAR</u>
Designation: Facility director	Designation: <u>PRESIDENT</u>
Authorized Signatory: 	Authorized Signatory: 
Witness: Zakeer Hussain Deputy Managar- Marketing	Mobile: <u>98 48272866</u>

